

Village Hall Renovation

Fact Sheet and Instructional Guide



This fact sheet and instructional guide can provide residents of Robbins, Illinois, with helpful information during the renovation of the village hall. This fact sheet provides information about the village hall renovation's timeline, potential disruptions to services, alternative locations for village hall services, and updates on the project's progress. By providing clear and comprehensive answers to these questions, the Fact Sheet and instructional guide can help alleviate residents' uncertainties or concerns during the renovation process.



Citizens Frequently Asked Questions

Question: Are the hours to take payments still the same as the police payment?

Answer: Yes. The hours of operation are still 9 am - 3 pm, Monday-Friday.

Question: Can I make payments at the community center? **Answer:** No, all payments for any business, tickets, or bills will be made at the Police department. 3323 W. 137th St. Robbins IL.

Question: Will the Village Hall phone number change?

Answer: No. The Village Hall's main number will remain at 708-385-8940. All extensions will remain the same.

Question: Can I still mail my bill or pay online? **Answer:** Yes, you can still send your bill and pay online. Visit

www.robbins-il.com to pay online. There is a \$3.00 processing fee for online payments.

Question: How long will this temporary setup be? **Answer:** We are expecting the renovations to last approximately six months.

Fire & Police Department Frequently Asked Questions

Question: If the water department is moving to the police department, will RPD and the Fire Department be available? **Answer:** Yes, the renovation will not affect the Police and Fire Departments functions.

Communications Department Frequently Asked Questions

Question: Will the Robbins Cable Channel 4 be available during the renovation? **Answer:** Unfortunately, no.

Because the system to broadcast is housed in the village hall, the Robbins Cable Channel 4 will be off-air for the immediate future. However, all information is available on the village website at www.robbins-il.com. If you have information that needs to be published on any other village platform, please email your event details and information to rbryant@robbins-il.com for review.

Question: Where do I find the latest updates? **Answer:** Check the village website at www.robbins-il.com and sign up for text alerts. Please make sure to register cell phones, not landline numbers, for text alerts.

Building Department Frequently Asked Questions

Question: Where will I go if I have to handle building department-related business?

Answer: During the renovation, the building department will be stationed at the Robbins Community Center at 13800 S. Trumbull.

Clerk's Office

Question: How do we conduct transfer stamps?

Answer: All business pertaining transfer stamps must be made by appointment only. You can make an appt. by email at sdyson@robbins-il.com or by dialing the Village Hall and pressing the Clerk's extension. Please allow 24-48hrs response.

Question: Are Village stickers still on sale?

Answer: Yes, the timeline to purchase your Village sticker has been extended to the end of February.

Message from the Mayor

Dear residents of Robbins,

For the first time since 1960, The Village Hall, which is the people's hall, is getting a massive renovation.

We want to extend our heartfelt thanks to everyone for your patience and understanding during this renovation project. We understand that construction and renovation work can be disruptive and inconvenient, but your patience and cooperation have been greatly appreciated.

Let's continue to move Robbins Forward.

Sincerely,
Mayor Darren E. Bryant

Department Locations

Community Center:
Building Dept., Mayor, Village Administrator, Clerk's Office, Public Works Director, Water Superintendent, HR.

Police Dept: Water clerks
Finance dept, Executive asst.

Important Contacts

Mayor Darren E. Bryant
dbryant@robbins-il.com

Village Administrator
(708) 470-9890
ssykes@robbins-il.com

Building Dept.
inspectionsservices@robbins-il.com

Public works.
(708) 470-9882
gstewart@robbins-il.com

Police Chief
(708) 470-9436
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Fire Chief
(708) 690-9943
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The Village of
Robbins Illinois



www.robbins-il.com

